

# Cancellation policy

Thank you very much for your continued patronage of our clinic.

We would like to inform you that we have introduced a cancellation policy.

Please be advised that cancellations or changes made without prior notice, as well as those made on short notice (including the day before or the day of your appointment), cause inconvenience to other patients and also have a significant impact on our clinic.

If you need to cancel or change your appointment, we kindly ask that you contact us no later than the end of business hours two business days prior to your scheduled appointment.

Please note that our clinic is closed on Thursdays, Sundays, and public holidays.

(Example)

For an appointment on Monday:

→ please contact us by the previous Friday.

For an appointment on Saturday:

→ please contact us by Wednesday.

In addition, we are unable to accept walk-in visits without a prior appointment. Therefore, we kindly request that you contact us in advance before coming to the clinic.

We sincerely appreciate your understanding and cooperation.

January 2026  
Dr. Adachi, Adachi Dental Clinic